

Privacy Policy - NeuroTrade Global Limited

At NeuroTrade Global Limited ("we", "our", "us"), we are committed to protecting your personal data in accordance with the Personal Data (Privacy) Ordinance (Cap. 486) of the Hong Kong SAR. This Privacy Policy explains how we collect, use, store, and protect personal data, particularly via our contact form at www.neurotradeglobal.com.

1. Data Controller

NeuroTrade Global Limited

Unit B, 11/F, 23 Thomson Road

Wan Chai, Hong Kong SAR, China

Email: info@neurotradeglobal.com

Website: www.neurotradeglobal.com

2. Data We Collect

We only collect personal data voluntarily provided by you via our websites contact form or automatically via browsing activity.

a) Information submitted via contact form:

- Full name
- Email address
- Message content
- Optional: phone number or other details you provide

b) Automatically collected data (via our website):

- IP address
- Browser type and version
- Date and time of visit
- Pages visited

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- Device information

3. Purpose of Data Collection

We collect personal data solely for the following legitimate and lawful purposes:

- To respond to inquiries via our contact form
- To maintain and improve our website and user experience
- To ensure website security
- To comply with applicable legal obligations

We do not collect or process any customer financial data, as our company exclusively trades using its own capital.

4. Use and Disclosure of Personal Data

We will not sell, rent, or trade your personal data. Your data may be disclosed only:

- To our IT or hosting providers who assist us in operating our website
- When required by law, regulation, or court order
- With your prior consent

5. Retention of Personal Data

Personal data submitted via the contact form is retained for up to 12 months unless ongoing communication or a legal obligation requires longer retention. Website log data is generally retained for up to 30 days for security purposes.

6. Data Security

We implement appropriate administrative, technical, and physical safeguards to protect personal data. Our website uses SSL encryption to secure data in transit.

7. Your Rights Under PDPO

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Under the PDPO, you have the right to:

- Access your personal data
- Request correction of inaccurate data
- Withdraw consent (if applicable)
- Be informed of how your data is used

To exercise any of the above rights, please contact us at: info@neurotradeglobal.com

8. Cross-Border Data Transfers

Where personal data is transferred outside of Hong Kong, we ensure that adequate safeguards are in place to protect your data in compliance with PDPO requirements.

9. Policy Updates

This Privacy Policy may be amended from time to time. The latest version will always be available on our website at:

www.neurotradeglobal.com